

Terms of Service

A service of Inspection-Ready Institute, Inc.

Version 1.0 • Effective: June 16, 2026 • Last updated: June 16, 2026

These Terms of Service govern your access to and use of PermitScout.com. Please read them carefully — by accessing, registering for, subscribing to, or using the Services, you agree to be legally bound by them.

1. Acceptance of Terms

Welcome to PermitScout.com ("PermitScout," "Company," "we," "our," or "us"), a service operated by Inspection-Ready Institute, Inc.

These Terms of Service ("Terms") govern your access to and use of the PermitScout.com website, software platform, applications, APIs, communications, alerts, reports, permit intelligence services, lead intelligence services, artificial intelligence features, and related services (collectively, the "Services").

By accessing, registering for, subscribing to, or using the Services, you agree to be legally bound by these Terms.

If you do not agree to these Terms, you must immediately discontinue use of the Services.

You represent and warrant that:

- You are at least eighteen (18) years of age.
- You possess the authority to enter into these Terms.
- You will use the Services in compliance with all applicable laws.

2. Description of Services

PermitScout provides software and information services designed to help contractors, builders, developers, suppliers, service providers, and related businesses identify and monitor construction opportunities.

Services may include:

- Permit monitoring
- Permit aggregation
- Permit notifications
- Lead intelligence
- Contact enrichment
- AI-generated scoring
- Opportunity recommendations
- Property intelligence
- Project intelligence
- CRM integrations
- Reporting
- Data exports
- API access
- SMS alerts
- Email alerts
- Mobile applications
- Future products and enhancements

PermitScout may add, modify, suspend, or discontinue any portion of the Services at any time without liability.

3. Public Records and Data Sources

PermitScout may aggregate information from:

- Municipal permit systems
- County records
- State agencies
- Property databases
- Public records
- Government websites
- Third-party data providers
- Commercial data vendors

PermitScout does not originate, create, verify, certify, or guarantee the underlying accuracy of such information.

Information displayed within the platform may contain:

- Errors
- Omissions
- Delays
- Inaccuracies
- Duplicate records
- Outdated information

Users are solely responsible for independently verifying all information before relying upon it for business, financial, legal, or operational decisions.

4. AI-Generated Content Disclaimer

PermitScout may utilize artificial intelligence, machine learning, predictive analytics, and automated scoring systems.

AI-generated outputs may include:

- Lead scores
- Opportunity rankings
- Project classifications
- Estimated project values
- Contact recommendations
- Contractor recommendations
- Market insights
- Business intelligence

AI-generated content is provided for informational purposes only.

PermitScout makes no representation or warranty regarding:

- Accuracy
- Completeness
- Reliability
- Suitability
- Future outcomes

Users acknowledge that AI-generated content may contain errors and should not be relied upon as a substitute for independent judgment.

5. No Guarantee of Results

PermitScout does not guarantee:

- New business opportunities
- Revenue generation
- Lead quality
- Lead conversion
- Contract awards
- Customer acquisition
- Project completion
- Return on investment

Past performance is not indicative of future results.

All business decisions remain the sole responsibility of the user.

6. Account Registration

To access certain features, users may be required to create an account.

You agree to:

- Provide accurate information.
- Maintain current information.
- Protect account credentials.
- Restrict unauthorized access.

You are solely responsible for all activities occurring under your account.

PermitScout reserves the right to suspend or terminate accounts at its discretion.

7. Subscriptions, Fees, and Billing

Certain Services require paid subscriptions.

By purchasing a subscription, you authorize PermitScout and its payment processors to charge applicable fees.

Subscription fees:

- Are billed in advance.
- Are non-refundable unless otherwise required by law.
- May be modified upon advance notice.

Failure to pay fees may result in:

- Suspension
- Restricted access
- Termination

PermitScout reserves the right to utilize third-party payment providers.

PermitScout does not store complete payment card information.

8. Acceptable Use

Users may not:

- Violate any law.
- Engage in fraud.
- Misrepresent identity.
- Interfere with system operations.

- Circumvent security measures.
- Scrape the platform without authorization.
- Reverse engineer software.
- Resell platform access without authorization.
- Harvest user information.
- Distribute malware.
- Conduct denial-of-service attacks.
- Attempt unauthorized access.

Violation of this section may result in immediate termination.

9. Contact Enrichment and Third-Party Data

PermitScout may provide contact information obtained from third-party providers.

Such information may include:

- Names
- Email addresses
- Telephone numbers
- Business information
- Property ownership information

PermitScout does not guarantee:

- Accuracy
- Ownership
- Deliverability
- Availability
- Current status

Users are solely responsible for complying with all applicable marketing, solicitation, privacy, telemarketing, and anti-spam laws.

10. User Content

Users retain ownership of content submitted to the platform.

By submitting content, you grant PermitScout a worldwide, royalty-free license to use, store, process, display, and analyze such content for operation and improvement of the Services.

Users represent that they possess all necessary rights to submitted content.

11. Intellectual Property

All intellectual property associated with the Services is owned by Inspection-Ready Institute, Inc. or its licensors.

This includes:

- Software
- Databases
- Designs
- Trademarks
- Logos
- Reports
- Algorithms
- Scoring methodologies
- AI systems

No ownership rights are transferred to users.

12. Confidentiality

Users agree not to disclose proprietary information obtained through the Services, including:

- Platform functionality
- Proprietary scoring methods
- System architecture
- Internal reports
- Non-public business information

This obligation survives termination.

13. Third-Party Services

PermitScout may integrate with third-party services.

PermitScout is not responsible for:

- Third-party websites
- Third-party APIs
- Third-party data
- Third-party software

Use of such services is subject to their respective terms and policies.

14. Availability of Service

PermitScout does not guarantee uninterrupted operation.

Services may be unavailable due to:

- Maintenance
- System upgrades
- Third-party outages
- Network failures
- Government actions
- Force majeure events

PermitScout shall not be liable for downtime or interruptions.

15. Disclaimer of Warranties

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE."

TO THE MAXIMUM EXTENT PERMITTED BY LAW, PERMITSCOUT DISCLAIMS ALL WARRANTIES, INCLUDING:

- MERCHANTABILITY
- FITNESS FOR A PARTICULAR PURPOSE
- NON-INFRINGEMENT
- ACCURACY
- RELIABILITY
- AVAILABILITY

NO WARRANTY IS MADE THAT THE SERVICES WILL BE ERROR-FREE OR UNINTERRUPTED.

16. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, PERMITSCOUT SHALL NOT BE LIABLE FOR:

- LOST PROFITS
- LOST REVENUE
- LOST DATA
- LOST BUSINESS OPPORTUNITIES
- INDIRECT DAMAGES
- INCIDENTAL DAMAGES
- SPECIAL DAMAGES
- CONSEQUENTIAL DAMAGES

PERMITSCOUT'S TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT PAID BY THE USER TO PERMITSCOUT DURING THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

17. Indemnification

Users agree to defend, indemnify, and hold harmless Inspection-Ready Institute, Inc., PermitScout.com, its officers, directors, employees, contractors, affiliates, and agents from any claims arising from:

- User conduct
- User content
- Violations of law
- Violations of these Terms
- Misuse of platform data

18. Termination

PermitScout may suspend or terminate accounts at any time.

Upon termination:

- Access may cease immediately.
- Data may be deleted according to retention policies.
- Outstanding obligations remain enforceable.

19. Governing Law

These Terms shall be governed by and construed under the laws of the Commonwealth of Virginia, without regard to conflict-of-law principles.

20. Dispute Resolution

Any dispute arising from these Terms shall first be addressed through good-faith negotiations.

If unresolved, disputes shall be submitted to binding arbitration in Virginia.

Users waive any right to participate in class actions, representative actions, or collective proceedings.

21. Force Majeure

PermitScout shall not be liable for delays or failures caused by events beyond its reasonable control, including:

- Natural disasters
- Internet failures
- Government actions
- Utility outages
- Labor disputes

- Cyberattacks
- Third-party service failures

22. Changes to These Terms

PermitScout may modify these Terms at any time.

Continued use of the Services after modifications constitutes acceptance of the revised Terms.

23. Contact Information

Inspection-Ready Institute, Inc. d/b/a PermitScout.com

Email: legal@permitscout.com

Website: <https://permitscout.com>

All legal notices shall be directed to the contact information designated by PermitScout from time to time.

BY USING THE SERVICES, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREED TO THESE TERMS OF SERVICE.

